



presents Innovative Training Solutions developed for...

# HARRIS BANK

Banking Applications CBT

[www.harrisbank.com](http://www.harrisbank.com)



Sealund exceeds client expectations with custom Computer-Based Training Course for 150 bankers!

" Because we were novices as far as CBT was concerned, we recognized that expert assistance was required at an early stage. We found this expertise in Barbara Sealund."

Nancy Slivka  
Systems Officer

## GPSU - Two New Individual Customers/DDA Products

Complete the following fields:  
1. COMMAND LINE  
2. CUST  
3. PRD  
4. ACCT  
5. ZIP  
6. ADDR1  
7. USE ZIP TBL?  
Press ENTER.

MENU	CO	IDE	OP	CUST	ACCT	MS 53572	TERMINAL	RECORDS	RESET	TIE	
SELECT-											
ZIP				ADDR0					HSRDL 8	TIE	
				ADDR1							
				ADDR2						CHTRY	
USE	ZIP	TBL?		CITY						STATE	
01	MEN1-COMMON FUNCTIONS MENU									16	CUSD-CUSTOMER ADDR SETUP/MAINT
02	MEN2-ACCOUNT FUNCTIONS MENU									17	CUSA-CUSTOMER BALANCES INQUIRY
03	MEN3-CUSTOMER FUNCTIONS MENU									18	CULO-CUSTOMER LOCATE
04	MEN4-ADDRESS/HOUSEHOLD MENU									19	CUPM-CUSTOMER MAINTENANCE
05	MEN5-ADDL CUST FUNCTIONS MENU									20	CUPR-CUSTOMER PROFILE
06	GF80-GENERAL PURPOSE SETUP									21	CUS0-CUSTOMER SETUP--GENERAL
07	AC01-ACCOUNT DETAIL INQUIRY									22	CUS2-CUSTOMER SETUP--COMMERCIAL
08	AC0M-ACCT MAINT: DATA/TITLE/ADR									23	
09	AC0V-ACCOUNT PROFILE									24	ADL0-ADDRESS LOCATE
10	AC0V-ACCOUNT REVIEW									25	ADHM-ADDRESS MAINTENANCE
11	AC0V-ACCOUNT SETUP									26	ADVP-ADDRESS PROFILE
12	OL0F-ONLINE RELATIONS									27	
13	SK0V-KEY BUILD TEST SCREEN									28	HHL0-HOUSEHOLD LOCATE
14	SO0L-O/L CUST COMB TEST SCREEN									29	HHP0-HOUSEHOLD PROFILE
15	CISX-SECONDARY INDEX MAINT.										(C) COPR. 1981 HOVAN SYSTEMS
	PERSONAL REMINDER										

Sealund designs custom CBT and cross-trains Systems Officers

Sealund supported Harris Bank by co-developing their first CBT for new banking applications.



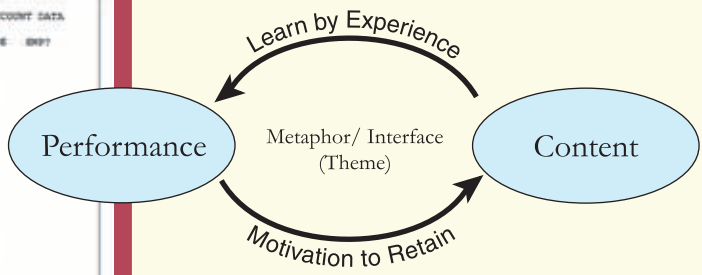
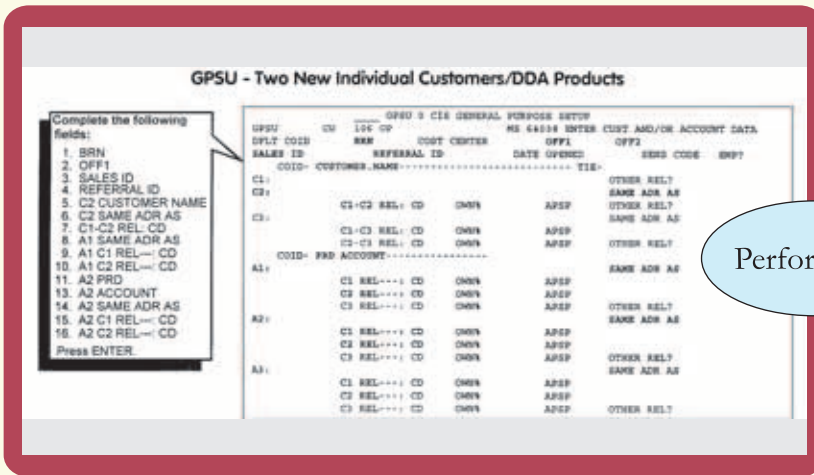
"As of today, we are actively functioning in each of the roles indicated with a strong comfort level".

Lynn Reinecke, Systems Officer

Sealund Special Report



Contact Sealund at 1-800-434-8000 for more information  
[consultants@sealund.com](mailto:consultants@sealund.com) • [www.sealund.com](http://www.sealund.com)



Sealund's custom designed courseware would introduce the bankers to CBT and to new screens that would be available for inquiry for a Savings product.

Due to Sealund's vast experience with Banking System Software Applications, Sealund was able to use years of experience to benefit this project.

- Courseware Development
  - Reviewed Documentation
  - Prepared Detailed Course Outline
  - Wrote Storyboards
  - Authored Course
  - Reviewed Quality Assurance Test
  - Made Modifications to Course
- Train-The-Trainer for Phoenix Authoring Systems
  - Supervisor
  - Author
  - Instructor

