



presents Innovative Training Solutions developed for...

# GE HEALTHCARE

Formerly IDX/EDiX

[www.gehealthcare.com](http://www.gehealthcare.com)



EDiX, a medical transcription firm, spends thousands of travel dollars bringing new employees to its training facility. Finding a more cost-effective way to train new employees on its proprietary software application was critical to the bottom line.

#### **Solution:**

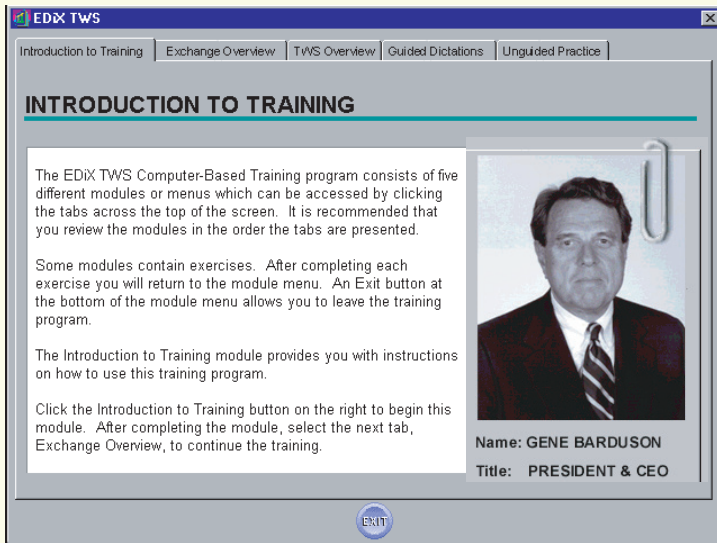
Sealund created multimedia-based training that can be efficiently distributed to EDiX employees nationwide.

## Saving Training \$\$\$ with CBT

Sealund Special Report

Contact Sealund at 1-800-434-8000 for more information  
[consultants@sealund.com](mailto:consultants@sealund.com) • [www.sealund.com](http://www.sealund.com)

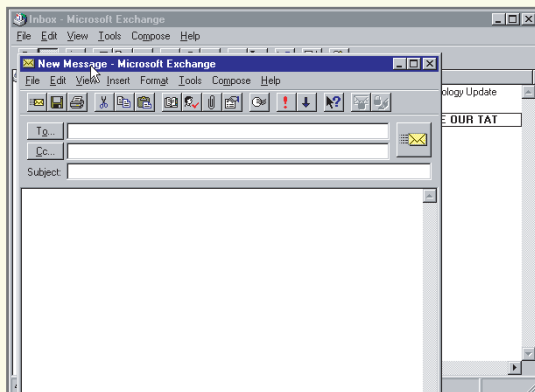




## Efficient Training for Employees Nationwide

1

EDiX HealthCare Information Management, one of the nation's fastest-growing medical transcription firms, desperately needed multimedia-based training for their proprietary software application. Because their medical transcriptionists (MTs) worked in homes and offices across the country, the training needed to be accessed from a wide variety of locations. A personal welcome from Gene Barduson, President and CEO help welcome new employees to the company though they may work individually from remote locations across the country.



## Customized Software Training

2

EDiX employees rely heavily on Microsoft® Exchange to communicate with other MTs, so knowing the software is critical. To help EDiX employees learn this software, Sealund designed a customized walkthrough of the software. This provided just enough training in a short period of time.

## In addition, the training had to:

- Accurately explain the EDiX application's processes and functions.
- Emulate the application's screens, menus and functions (including a footpedal).
- Group the information in a modular fashion to allow users to proceed at their own pace and to allow room for modifications to the training.

## The Technology to Back It Up

3

To emulate the system's functionality, EDiX gave Sealund a fully-functional application. Sealund captured the screens and menus, imported them in Asymetrix®

Toolbook® and used Toolbook® to mimic the functionality of field entries, buttons and drop-down lists. EDiX also gave Sealund a subset of databases, which Toolbook® imported and applied to appropriate list boxes. To emulate the footpedal, Sealund created separate programming and developed a customized driver using Microsoft® C++.

The footpedal plugged into the joystick port. Finally, Sealund linked everything together using Toolbook®. According to Dave Craddock, the project's Senior System Engineer, "Programming the system and footpedal to emulate the system as accurately as possible was challenging, but ultimately very successful."

