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Pharmacy Technician Training Manual to Present Key Pharmacy Operations

Sealund designed and developed the Pharmacy Technician Training Manual to present key pharmacy operations information and to prepare Pharmacy Technicians for National Certification.

Eckerd wanted a manual that would engage the technicians and keep them interested to improve their chances of passing the National Certification test (CPHT). The Pharmacy Manual included

in-depth content information and sample testing to prepare Pharmacy Technicians for National Certification testing (CPHT).

The content was designed and developed to be easily converted to a web-ready document for future use by Eckerd.

Sealund Special Report



Contact Sealund at 1-800-434-8000 for more information
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Target Audience

The Pharmacy Technician Training Manual was designed for the following audiences:

- Existing Pharmacy Technicians
- New Pharmacy Technicians
- Pharmacy Interns
- National Certification Testing



The Pharmacy Technician Training Manual included the following sections:

- Instructions for the Pharmacist
- Introduction
- Customer Satisfaction
- Accepting Prescriptions
- Point of Purchase
- Prescription Processing
- Count & Pour
- Loss Prevention
- Managed Care Programs
- Prescription Inventory Management
- State-Specific Information about the project.

Curriculum Design

The sections of the manual included:

- Important Things to Understand
- Important Things to Remember
- Important Things to Know
- Quizzes to Test Your Knowledge of a Topic
- Tests to Test Your Knowledge of a Section
- Questions to Ask Your Pharmacist
- Answer Key

