

Citibank N.A.
21-21 44 th Drive
Long Island City, NY
11101

October 26, 1987

Dear Barbara:

It is with appreciation and respect that I write this letter on behalf of Citibank. The high level of quality service we have received from Sealund and Associates Corporation over the past year has been tremendous.

You have demonstrated an ability to work well with varying groups and with Citibankers of differing levels. This coupled with your willingness to handle challenges has certainly set you apart from others in your field placing you high on our preferred vendors list.

Additionally, Sealund and Associates has been efficient and timely in its delivery to the bank irrespective of the distance between us.

I am also extremely pleased with the high level of satisfaction expressed by my colleagues in those areas of the bank with which you have developed strong business relationships. I look forward to even stronger business ties as we move ahead.

Again in appreciation.

Respectfully,
John P. Wiltshire,
Unit Head for Computer-Based Training

JPW:cw